Topic 2

Exercise 1

An application software I have used that can be improved is messenger.

1. No notification sent to other party when I deleted a message
2. Higher resolution available for photos and video

Exercise 2

1. Shopping websites

Exercise 3

Call centers and some online shopping websites use text and sound for feedbacks or purchases.

Exam results use color to indicate who passed and who didn’t. (eg. Green for pass, red for fail)